

## **Lincoln Tenants Panel (LTP) Project Update**

LTP continue to work with tenancy services, fire safety assurance, maintenance, business management and resident involvement on a variety of projects and hold monthly meetings, weekly void inspections, quarterly complaints and ASB complaint reviews.

LTP has created additional working groups focusing on the building safety engagement strategy action plan, reviewed, and made recommendations on City of Lincoln Council Pet Policy, Tenancy Agreement, Rent & Garage Review, Aids & Adaptations, Complaints Policy Review and Unacceptable Actions Policy.

Mick Barber continues to attend Social Housing Quality Network Panel, ARCH committee meetings.

All members of LTP have attend the following training and seminars hosted by Four Million Homes and Tenant Participation Advisory Service ( TPAS ). LTP are also attending the annual ARCH conference in October. LTP are also attending the annual ARCH conference in October.

- Equality, Diversity & Inclusion
- Housing policy & regulation
- How to make an effective complaint
- Strategic thinking and working
- How to run an effective residents' association
- Know your rights to engage and be heard.
- New standards for social housing

The Vice Chair and a member of LTP attended North Kesteven District Council's (NKDC) Tenant Advisory Panel (TAP) committee meeting to share best practices. We have arranged to hold a joint training session on equality and diversity, scrutiny, consumer standards and understanding tenant satisfaction measures data with NKDC TAP

In May LTP attended an awareness seminar delivered by the stop loan sharks liaise officer for Derbyshire, Leicestershire, Lincolnshire, Nottinghamshire

Thank you.