

Independent Person Protocol

This protocol is intended to make clear the relationships between the Independent Person (IP) and the various parts of the local authority involved in the process of handling standards complaints and wider promotion of standards. Its aim is to ensure that responsibility is clear at each stage of the process and set out the expectations and rights of the IP.

Considering written allegations

1. The Monitoring Officer (MO) will seek the views of the Independent Person (IP) before reaching a decision on whether any further action should be taken on a written complaint
2. When issuing the decision letter, the MO will record that the IP has been consulted and that their views have been taken into account. Where the view of the MO and IP differ, the MO will record the reasons for following a particular course. The letter will make clear that it is the MO and not the IP who is the decision-maker.

Matters under investigation

3. A member who is the subject of a complaint may seek the views of the IP. A member wishing to contact the IP should do so via the MO who will arrange for a meeting to take place. These arrangements will be communicated to the subject member by the MO in the decision notice.
4. Where the IP has given views to the subject member, those views shall be put in writing and made available to all relevant parties in the case.
5. The IP will need to agree in advance with the subject member rules of confidentiality but it will be up to the IP to decide whether matters should remain confidential and, even where there is confidential information disclosed to the IP, there should be a public statement that confidential matters were discussed.
6. The MO may consult the IP at any stage during the process, particularly on matters which relate to the procedures for handling complaints.
7. Where a matter has been referred to the Ethics and Engagement Committee for determination, the committee must seek the views of the IP before reaching its conclusions. The IP's views should be recorded in any decision notice and, where those views do not reflect the final outcome reasons must be given for any differences. However, it must be clear that it is the Ethics and Engagement Committee and not the IP who is the decision-maker.

8. The IP shall not make any comments to the media on any matter without prior agreement of the MO. Any requests for comments from media shall be referred in the first instance to the MO who may refer these to the Chair of the Ethics and Engagement Committee as appropriate.
9. The IP may be requested by the MO or Ethics and Engagement Committee to assist in mediation or conciliation in order to resolve complaints where that is considered the most appropriate course of action.
10. The IP may be requested by the MO or Ethics and Engagement Committee to assist in any training on conduct issues as appropriate.
11. Where the IP is unable to act because of a conflict of interest or because they are otherwise unavailable their role will be carried out by a reserve IP.

Relationship with the Ethics and Engagement Committee

12. The IP and any reserves shall receive agendas and minutes of all meetings of the Ethics and Engagement Committee and shall be entitled to request for items to be added to the agenda with the agreement of the chair and to speak at the committee.
13. The IP and reserves are not members of the Ethics and Engagement Committee and as such are not part of the formal decision making process of the meeting and cannot vote on any matters put to the meeting, however the IP will be invited to attend the committee meetings and to contribute to matters under consideration and discussion. They may be invited to observe confidential matters with the agreement of the chair.

Other matters

14. The IP has the right to raise any concerns about standards issues or implementation of the process with the Chief Executive and Town Clerk and has the right to address a meeting of the full council about any concerns.
15. The council, through its Ethics and Engagement Committee and MO, is responsible for ensuring that the council meets its duty to promote and maintain high standards. However, the IP has the right to be consulted on any proposed changes to the Code of Conduct or procedures for handling allegations.
16. The IP has the right of access to any confidential information required to carry out their role. Access to such information and its storage shall be agreed with the MO.

17. The IP has the right of access to council buildings in order to carry out their role. Access should be agreed in advance with the MO.
18. The MO will meet at least quarterly with the IP and any reserves to review relevant matters.
19. The IP and reserves will agree to sign a code of conduct, including a register of interests to be held by the MO and will declare any relevant interests in relation to cases to the MO who will decide whether the interest conflicts them out of involvement in the matter.
20. The IP is to be considered an office-holder of the authority in accordance with the duty under s28(7) of the Localism Act 2011 and is therefore entitled to be covered by the Council's indemnity insurance provided they act reasonably and within the terms of this Protocol.